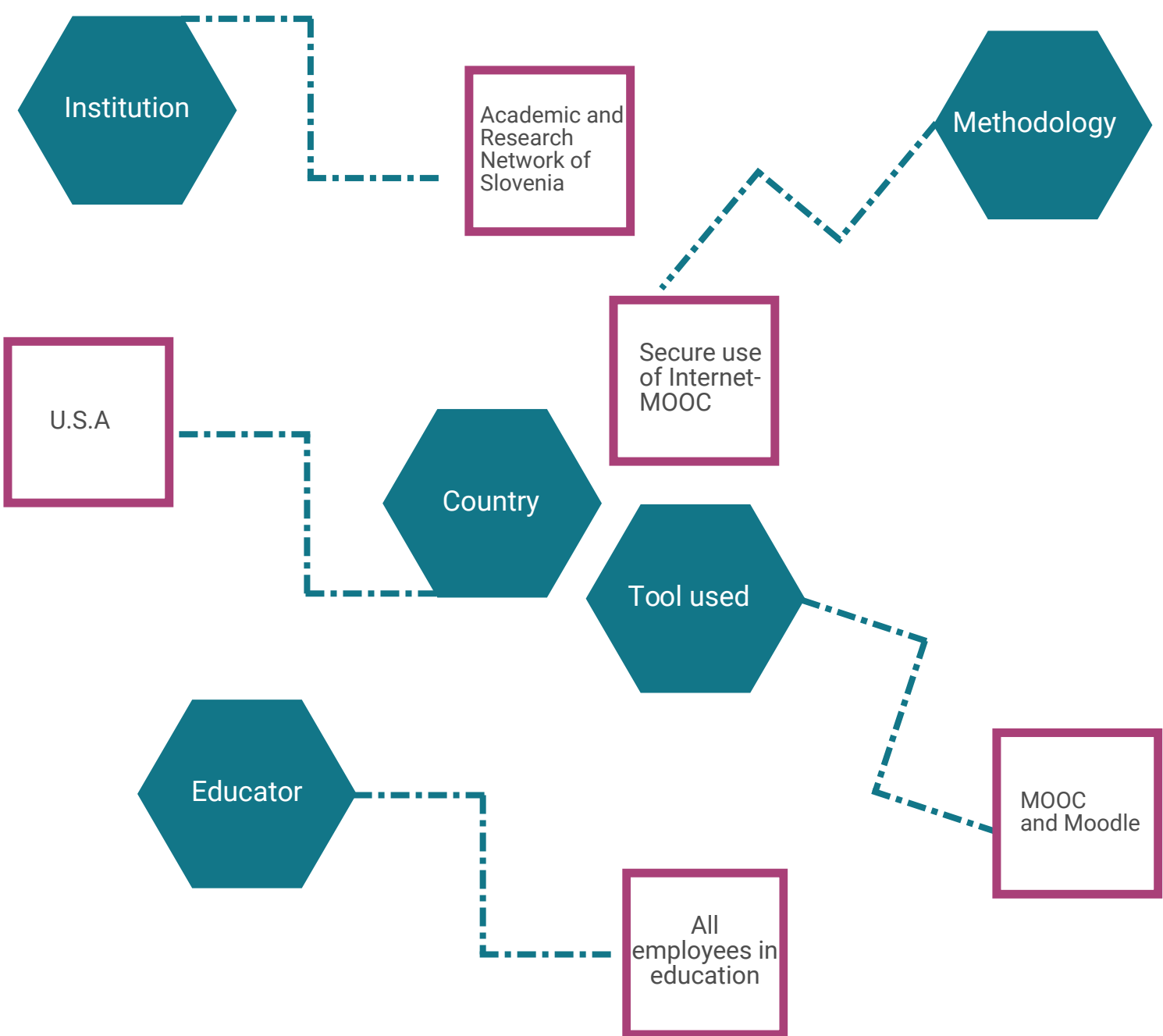




Academic and Research Network of Slovenia - Arnes is a public institution that provides network services to organizations in the field of research, education and culture.

Arnes builds, maintains and manages infrastructure that connects universities, institutes, research laboratories, museums, schools, databases and digital libraries. It offers its users the same services as national academic networks from other countries that it cooperates with in the European Commission's projects in testing.

More than 1,500 Slovenian organizations are connected to the ARNES network, and Arnes services employ close to 250,000 people.



### Main challenge, Key Success and Enabling Factors

- The key challenge in implementing e-learning is the initial inclusion of the participant in the e-course because some users are not skilled enough to use online tools;
- success is a result of their visibility, predictability (know that the e-course will take place twice a year) and people who have successfully completed the course contribute strongly to the success;
- the help of the community was also a big factor of success.

### Lessons Learnt and Recommendations



- The e-course allows Arnes to have constant contact with the community;
- enthusiasm of co-workers is the foundation of everything;
- when introducing e-learning, it is necessary to think gradually, in small steps.

[www.futuretheproject.eu](http://www.futuretheproject.eu)

The coordinator



European Digital Learning Network, DLEARN  
www.dlearn.eu

The partners



Projects in Motion Limited, PIM  
www.pim.com.mt



E-business Academy  
www.e-businessacademy.eu



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