

Item	Content ( 1 page maximum)
Introduction	Communication tool
Type of institution involved	university
Title of the methodology used	Online chat
Type of educator	Teacher
Tool/tools used	Slack
Main Challenges, Key Success and Enabling Factors	<p>During the study a lot of questions are asked. To facilitate communication between students and teachers we are using Slack communicator. There is an option to create a rooms/teams so the communication can be easily organized. It is especially helpful for master and bachelor students who are preparing their thesis.</p>
Lessons Learnt and Recommendations	<p>Using SLACK we have a direct communication between students and teachers. The student can see the answer immediately . There is a mobile app and web app so you have flexibility in operation. There is an easy way to create groups and sign in into it.</p>
Country	Poland
Name of the Institution/ Education Center	TUL