

| | |
|--|--|
| Title | Case Study 2 - FORMATIC |
| Introduction | Comes from Training (FORMación), old people (MAYores) and ICT (TIC) in Spanish. Is a set of F2F sessions in groups and/or individually, to get old people used on managing ICT devices such as Mobile Phones and tablets. |
| Type of institution involved | Training company, |
| Title of the methodology used | Uses customised methodologies for almost every type of level and knowledge old people come with to the course, to get them involved first in the managing of the devices themselves and then on the use of basic features this devices and the INTERNET offer to the user. |
| Type of educator | Experts on training old people |
| Tool/tools used | Smartphones, single phones, tablets |
| Main Challenges, Key Success and Enabling Factors | Learning how to use phones, smartphones and tablets to get into the digital society. Introduction to IOS and/or ANDROID systems both, in phones and tablets, getting rid of the typical fears some old people use to face when starting on this sector. |
| Lessons Learnt and Recommendations | Customisation is crucial to get old people used and give them skills for the use of ICT devices. In general, to start the workshop, is good to have one or more sessions with all participants to know their level of knowledge and their aptitude. Then, if necessary, the group has to be divided in people with similar lacks of knowledge. |
| Country | Spain |
| Name of the Institution/Education Center | eMayores, FUNTESO |

