

Title	Case Study 4 – Call2Learn+
Introduction	A set of resources to learn English via teleconference with experts on learning this language adding other resources such as email, chats, groups and others. it is an individual and personal way to link with the English Coach.
Type of institution involved	foundation
Title of the methodology used	Call us to improve your English
Type of educator	Teachers with experience in social media.
Tool/tools used	Computers/smartphones/tablets, Skype (or others), mail, chat applications.
Main Challenges, Key Success and Enabling Factors	The main challenge is to start learning English or just improve the level, using teleconference and a proved methodology including summaries, notes and other material send by mail, as well as chat tools.
Lessons Learnt and Recommendations	The coaches have to be used on learning English using a teleconference application as well as in individual sessions. Chatting while talking is useful to spell unknown words and to make comments. The emails sent to each participant after any session collects all new words, expressions or whatever other important things relevant in each session as well as its recording.
Country	Spain
Name of the Institution/Education Center	FUNTESO