

<b>Introduction</b>	Communication tool
<b>Type of institution involved</b>	university
<b>Title of the methodology used</b>	Online chat
<b>Type of educator</b>	Teacher
<b>Tool/tools used</b>	Slack
<b>Main Challenges, Key Success and Enabling Factors</b>	During the study a lot of questions are asked. To facilitate communication between students and teachers we are using Slack communicator. There is an option to create a rooms/teams so the communication can be easily organized. It is especially helpful for master and bachelor students who are preparing their thesis.
<b>Lessons Learnt and Recommendations</b>	Using SLACK we have a direct communication between students and teachers. The student can see the answer immediately . There is a mobile app and web app so you have flexibility in operation. There is an easy way to create groups and sign in into it.
<b>Country</b>	Poland
<b>Name of the Institution/ Education Center</b>	TUL



Co-funded by the  
Erasmus+ Programme  
of the European Union

*The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.*